

MAY 2025

THE SUNRISE

A MONTHLY NEWSLETTER BY



Kalyna Care

Strengthened Aged Care Quality Standards

Expectations for older people



Older people statement



I feel safe and supported where I live.

Worker statement



I create a safe and supportive environment.

Strengthened Quality Standards 4 is about people receiving funded aged care service in an environment that is safe, supportive and meets their needs.

The expectation statement for older people:
The care and services I receive:

- A safe, clean and comfortable service environment that meets people's needs and improves their sense of belonging.
- Appropriate equipment that meets my needs that is well maintained, clean and staff know how to use it.
- A service environment that is safe, supportive and meets the needs of people receiving care.
- An Infection Prevention Control System in place and staff received training and skill assessments.
- A care where staff can identify and reduce any safety risks.
- A care where staff delivers care consistent with the organization policies and procedures.

This standard help us focus on how to:

- Support people receiving care to feel safe in their home by identifying and reducing environmental risk relevant to the services.
- Providing a well-maintained service environment
- Designing a service environment that allows people to move freely.
- Using high-quality Infection Prevention Control processes.

Sosna

From Morning Melodies at Taylors Lakes Hotel to upbeat entertainment in the Sosna lounge, our residents enjoyed a fun-filled month of music, laughter and connection.



Konvalyia

Our Coffee Club got a special dose of joy with a visit from the Whiz Kids! There were plenty giggles, fun chatter and sweet moments shared between the children and our residents. We love welcoming the kids every second Monday—their energy lights up the room!



Topolya

From sizzling BBQs and Coffee Club chats to garden strolls and giggles with Story House Preschool kids—Topolya residents made the most of every moment! Add in one-on-one time with our Lifestyle team and entertainment by Toshe, and you've got a month full of smiles.



Maja Hrudka

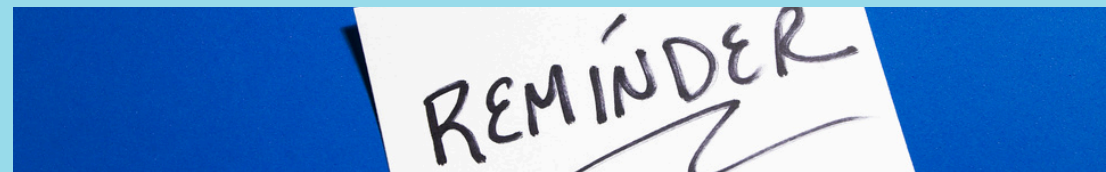
We are happy to announce a new addition to our activity calendar for our MH residents!

Alongside their regular group and one-on-one activities, residents will now enjoy a Coffee Club and BBQ held at our café.





- Our clinical team will be contacting residents Next of Kin to obtain consent for the Hearing Australia review. Please anticipate either a phone call or email regarding the forthcoming audiologist assessment.
- The online platform has been successfully updated to eCase.
- Staff members are currently participating in training sessions focused on the Strengthened Aged Care Quality Standards.



- We kindly ask for the families to please refrain from bringing any furniture or electronic devices that have not been approved by management. It is essential that all furniture undergoes assessment by a physiotherapist, and that all electronic devices are properly tagged and tested.
- Kindly respond to the copies of the monthly care statements sent to you. This ensures that the care being provided to your loved ones remains current and up-to-date.

**Sending our sincere
condolences to the bereaved
family of:**

Ivanka and
Antonio

May you rest in peace.



**WELCOME TO
THE FAMILY
LUBA, VERA
AND RADE**

Care Minutes for May: 228.12 minutes per
bed day

Target: 227.17 minutes per bed day
TARGET MET



**May your birthday be as special and
extraordinary as you are.**

**Mariana, Vera, George, Milka, Olga, Afanasy
Milovan, Ljuba, Jozef, Dragica, Paola, Neda**



**Thank you for your trust and
support.**

**For any suggestions, compliments
and complaints, please feel free to
contact us:**

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